

HIGHLANDS COOPERATIVE ASSOCIATION

Open Minutes

October 18, 2021

Board Members Present: Heist, James, Moles, Ramon

Board Member Absent: Ellena

Management Present: Miller, Thompson

Meeting called to order at 7:04 p.m.

Management Report - Agenda Items

Open Minutes

James moved to accept the minutes from the September 20, 2021 meeting as written. Moles seconded.

Motion Carried 4-0.

Old Business

None.

New Business

Free Furnaces

We have been informed that Highlands will be getting 300 new furnaces through a grant program through Consumers Energy. Parker Arnst does the inspections for Highlands and will be installing the new furnaces. The 2 & 3 bedroom townhouses will be focused on first. The Membership will be informed as updated information is received.

Facebook Page

Ramon brought up that Highlands Facebook page has not been updated since 2011. This could be useful if it was updated and maintained. Miller said that she will have Joslyn follow up with Facebook support and see how to access to make changes, etc.

Member Concerns

Linda Masters, 6222 Balfour

Linda brought up issues occurring around her townhouse such as trash in the area, garbage on her lawn, broken screens, bikes left outside, chalk on building and torn blinds. Management will check into these items.

Jane Drolett, 6109 Haag

Jane wanted to discuss an item in the October newsletter concerning personnel items on the building. She has been here 33 years and the items hanging on her townhouse were already there. She doesn't want to be charged for these and can't remove them herself. Miller said that plant hangers are not the issue and things will be determined on a case by case basis.

Laurie Day, 6258 Balfour

Laurie brought up an issue with a dirty overhang in the front of her townhouse. She wants to know if she is responsible for cleaning this or is Highlands? Miller will have the staff look at this and follow up with Laurie.

Sheila Kniffen, 6267 Balfour

Sheila is concerned about crime/violence in the area. Miller said to contact the police when she sees anything suspicious or crime related incidents.

Adjourned at 7:57 p.m.

Respectfully Submitted,

Mary P. Heist, Secretary, Board of Directors
Highlands Cooperative Association